



AYSO volunteers will be blocked from continuing registration if they indicate they are a returning AYSO volunteer but Blue Sombrero is unable to connect their account with an existing AYSO ID.

These volunteers will be returned to the top of the volunteer registration screen and will be shown this message:

You indicated you are a returning AYSO volunteer, but we were unable to connect your registration information to your existing AYSO account. Please review the following fields to make sure they match the entries in your original AYSO account accessible at eayso.org. Keep in mind, nicknames and typos can prevent a match:

First Name
Last Name
Last Four Digits of Social Security Number
Birth Date

After updating your information, please resubmit your form.

If this problem persists, please contact the AYSO Help Desk at support@ayso.org